

INTERESTED PARTIES: Customers, Associates, REMdevice S.r.l. Employees, Suppliers, Inspection and Control Authorities.

REMdevice S.r.l.'s core mission is to manufacture products commissioned in compliance with the binding technical and contractual requirements agreed with the customer. We do this maintaining the competitiveness of our prices respect to the market, thanks to planned control of the production processes and economic and financial management of the company with a view to business continuity. In order to guarantee all this, REMdevice S.r.l. has created and implemented its own Quality Management System, applicable without exclusion to all products manufactured with the following scope:

**Design, manufacture and service of electronic equipment and radio controls
for industrial safety applications.**

The Quality Policy is the cornerstone of our Quality Management System based on sectoral and measurable objectives set by the Management. The fundamental objectives, constantly monitored over time, are:

- to obtain products that comply with technical and legislative regulatory requirements;
- plan and improve management, main and support processes over time by controlling all internal and external factors as well as relevant risk elements;
- meet the expectations of the Customer and all other interested parties (Employees, Suppliers, Shareholders, Certification Authority);
- monitor management control elements over time to ensure economic and financial equilibrium for all stakeholders and, consequently, permanence on the market;
- improve the product supplied by choosing advanced technical design and production solutions;
- achieve production flexibility by planning and scheduling work, human resources and infrastructure to facilitate process management;
- ensure that delivery times contractually agreed with the customer are respected;
- guaranteeing that the production process is carried out from a technical-economic point of view under controlled conditions and in compliance with the requirements established with the customer, preventing non-conformities through appropriate control actions and, if necessary, planning Corrective Actions as part of continuous process improvement;
- guaranteeing adequate storage, preservation, packaging, handling and transport services so that the product maintains the conformity requirements until delivery.

These fundamental objectives can be achieved:

- by establishing profitable relations of collaboration with the Customer, continuous technical assistance in favor of the Customer and the ability to respond to any possible requirement;
- by formulating technical-economic offers that are in line with the customer's needs and that reflect the company's technical organizational and economic-financial capabilities;
- by seeking the full involvement of all personnel in initiatives for empowerment, skills enhancement, incentivization and awareness.
- correctly and profitably managing relationships with Subcontractors and Suppliers of raw materials, equipment and services;
- using suitable instruments to ensure the conformity of the product subjected to scheduled or extraordinary periodic maintenance;
- using measuring and control instruments of an adequate class of precision in order to ensure the product quality standards required by the Customer.

To ensure that our business develops in a controlled, efficient and cost-effective method, we have created a Quality Management System based on the planning of decision-making, management, production and support processes. The Quality System is articulated in process planning documents; these documents, set out in accordance with the prescriptions contained in the international standard UNI EN ISO 9001:2015 (without, however, indicating any limitations in the application of the Standard), define how each aspect of the work must be carried out, while clarifying the interconnections between the processes so that the company is able to supply products that comply with contractual and legislative specifications.

Management releases this document to all interested parties and promotes all actions necessary for lasting success through the continuous implementation of the Quality Management System and the improvement of products and processes.